

## Instructions for pickups and deliveries outside the service center's service hours and during Saturday morning shift

Advance notice is required for all pickups and deliveries outside the service center's service hours and during the Saturday morning shift. Notification must be given by 12:00 on Friday or the business day preceding a public holiday.

The notifier is responsible for providing all necessary information and documents. If the required information and documents have not been provided in time, the service cannot be performed.

Documents related to the release of import containers and the handover of empty containers must still be submitted by Friday at 16:00. Please note that import containers unloaded on Saturdays, Sundays, or public holidays can be collected no earlier than at 07:00 on the next working morning following the unloading, due to inspection.

**All information regarding delivery or pickup must be submitted in a single email to the following addresses:**

[Liikenteenohjauspiste.Firau@euroports.com](mailto:Liikenteenohjauspiste.Firau@euroports.com)

[TJ5vuoro.Firau@euroports.com](mailto:TJ5vuoro.Firau@euroports.com)

[depotoperator.firau@euroports.com](mailto:depotoperator.firau@euroports.com)

[Containerterminal.Firau@euroports.com](mailto:Containerterminal.Firau@euroports.com)

The advance notice must include date and estimated time of planned pickup or delivery with an accuracy of two hours. License plate number must also be informed.

For all pickups and deliveries outside service hours, call +358 40 098 1749 at least 30 minutes before arriving at the port.

<b>Import containers from terminal</b>	Terminal notification and waybill (printing of waybills not possible outside the service center's service hours)
<b>Export containers to terminal</b>	Terminal notification
<b>Pickups of empty containers</b>	Delivery reference number (bolt seal delivered during delivery of container)
<b>Break bulk cargo to terminal</b>	Waybill, packing list